



Shipping policy

Order processing times are separate from the shipping times seen at checkout or below. All shipping prices are in HRK.

All orders are processed within 1 to 2 business days (excluding weekends and holidays) after receiving your order confirmation email. You will receive another notification when your order has shipped.

Local delivery

Free local delivery is available for orders over 250HRK within Split.

In-store pickup

You can skip the shipping fees with free local pickup at A. G. Matosa BB, 21000 Split, Republic of Croatia. After placing your order and selecting local pickup at checkout, your order will be prepared and ready for pick up within 1 to 2 business days. We will send you an email when your order is ready along with instructions.

How do I check the status of my order?

When your order has shipped, you will receive an email notification from us which will include a tracking number you can use to check its status. Please allow 48 hours for the tracking information to become available.

If you haven't received your order within 2 days of receiving your shipping confirmation email, please contact us at info@robosol.net with your name and order number, and we will look into it for you.

Domestic Shipping Rates and Estimates

For calculated shipping rates: Shipping charges for your order will be calculated and displayed at checkout.

Package Up To (Kg)	Price Zone 1	Price Zone 2	Price Zone 3
2	30	40	55
5	34	45	63
10	42	55	75
15	49	65	88
20	57	75	100
25	64	85	115
30	72	95	125
35	79	105	130

